

General Terms and Conditions of Sale

Please take the following items into consideration when placing your orders.

When placing your orders for the products contained in this catalog, unless otherwise clearly stipulated in the documents such as estimate, contract, catalog, or specifications, the terms and conditions below will take effect.

Some products contained in this catalog are limited in their application or the place they can be used, and may require periodic inspection.

Please confirm these points with your sales representative or directly with Fuji Electric FA.

For the products purchased and delivered, please conduct acceptance inspection immediately. Even if acceptance inspection cannot be soon made for the products you have received, take adequate consideration for product management and preservation.

We are not responsible for the following matters outlined: damage caused by the reason not attributable to us, opportunity losses and profits caused by the faulty products, damage, secondary accidents, accident compensation caused by special conditions whether or not foreseen by us, damage to devices other than our products, and compensation to other business.

1. One year limited warranty

1-1 Warranty period

- (1) The product warranty period is "one year from the date of purchase" or "18 months from the manufacturing month and year imprinted on the nameplate," whichever is earlier.
- (2) However, the warranty period may not apply if the use environment, operating condition, operating frequency or number of operations affect the product service life.

1-2 Scope of warranty

- (1) In the event the product become faulty during the warranty period due to the reason attributable to us, we will replace or repair the faulty part of the product free of charge at the place where the product was purchased or delivered.
If the followings cases are applicable, the warranty will not apply.
 - (i) The cause of product failure is attributable to improper condition, environment, handling or operating method beyond the description in such documents as catalogs, instruction manuals, specifications,
 - (ii) The cause of product failure is attributable to the factors other than the products purchased and delivered.
 - (iii) The cause of product failure is attributable to the factors other than Fuji's products, such as the customer's equipment or software design.
 - (iv) Concerning the Fuji's programmable products, the cause of product failure is attributable to programs other than the program supplied by us or the results from using such a program.
 - (v) The cause of product failure is attributable to remodeling or repair done by a party other than us.
 - (vi) The cause of product failure is attributable to improper maintenance or replacement of consumables or spare parts specified in the instruction manuals or catalogs.
 - (vii) The cause of product failure is attributable to the factor that cannot be foreseen by science or technology that has been put to practical use at the time of product's purchase or delivery
 - (viii) The products have not been used in a manner that the products were originally intended to be used.
 - (ix) The cause of product failure is attributable to the factors including natural disaster and accidents beyond Fuji Electric FA's control.
- (2) The warranty specified herein shall be limited to the products purchased or delivered alone.
- (3) The upper limit for the warranty shall be as specified in item (1) above, and any damages (damage to or loss of machinery or equipment, or passive damages) resulting from the failure of the products purchased or delivered shall be excluded from the coverage of this warranty.

1-3 Failure diagnosis

Preliminary failure diagnosis shall be made by the customer in principle.

However, at the customer's request, Fuji Electric FA or its service network can perform the fault diagnosis on a chargeable basis.

In this case, the customer is asked to bear the expenses levied in accordance with Fuji Electric FA's fee schedule.

2. Exclusion of liability for opportunity loss etc.

Regardless of during or after the warranty period, Fuji Electric FA shall not be liable for any opportunity losses on the customer including the customer's clients, damages to the products other than Fuji Electric FA's products, including compensation to secondary damages, resulting from the failure of the product.

3. Application range of products

- (1) The contents of this catalog are intended for selecting product types and models.

When using a product, read the instruction manual beforehand to use the product correctly.

- (2) The products contained in this catalog have been designed and manufactured as general-purpose products for general industry.

The products have not been manufactured for special applications or systems such as nuclear energy control, aerospace use, medical use, traffic control, fire prevention equipment, vehicle use, where a great effect on human life or property may be anticipated.

When you intend to study such applications, you are requested to acknowledge the specifications of the product beforehand and take the risk hedge treatment in the event of product faulty.

(Application range remains as mentioned above even in this case.)

For safe operation, strictly observe the Safety Precautions described in relevant catalog, instruction manual, and user's manual.

4. Repair period after production stop, spare parts supply period (Holding period)

Our AS-Interface equipment is not the item to be repaired, and does not have spare parts to be supplied.

5. Terms of delivery

For the standard products which do not require settings or adjustments in application, delivery will be completed when the products are transported to the customer.

We are not responsible for field adjustment or trial operation.

6. Service cost

Service costs such as dispatching fees of engineers are not included in the price of the products purchased and delivered.

We will consult with you on request.